Head of the Lakes Natural Gas Group

Comfort Systems
PO Box 169001
Duluth MN 55816-9001
218-730-4060
comfortsystemsduluth.com

2 Hibbing Public Utilities 1902 6th Avenue East Hibbing MN 55746 218-262-7725 hpuc.com

3 Northwest Gas 1608 NW 4th Street Grand Rapids MN 55744 North: 218-326-3495 South: 507-524-4103 nwgas.com Paul Bunyan Natural Gas 9519 State Hwy 371 Walker, MN 56484 218-547-4607 (office) 888-501-7845 (24-hr emergency) pbnaturalgas.com

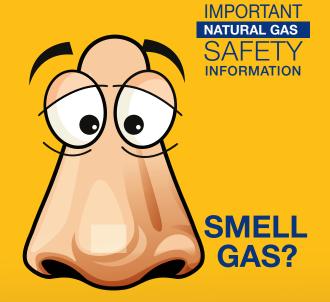
5 Superior Water, Light & Power Co. PO Box 519 Superior WI 54880 715-394-2200 swlp.com

6 Two Harbors Public Utilities 522 First Avenue Two Harbors MN 55616 218-834-5631 | Direct: 218-834-8812 twoharborsmn.gov/work

7 Virginia Public Utilities 618 2nd Street South Virginia MN 55792 218-748-7540 VPUC.com



FLAT: 7"w x 6"h FINISHED: 3.5"w x 6"h; COLORS: 4 over 4 w/bleeds



Leave the premises and call us immediately!

Head of the Lakes
Natural Gas Group

holnaturalgas.com

Scratch "N" Sniff Insert





No matter how slight - leave the premises and call us immediately.



What you smell is a harmless chemical called <u>mercaptan</u>. We have added it to help you and your entire family identify natural gas.

How to recognize a leak:



Smell

Recognizing the odor used in the scratch & sniff - similar to rotten eggs.



Sight

Seeing a white cloud, mist, fog, bubbles in standing water or blowing dust.



Sound

Hearing an unusual noise like roaring, hissing or whistling.

What to do if you suspect a leak:

Move to a safe environment and call us immediately. Do not use your telephone or cell phone in your home.



Provide the exact location with cross streets.

Do not smoke, light candles or operate electrical switches or appliances. Doing so can produce a spark, ignite the gas and cause an explosion.

Let us know if sewer construction or digging activities are going on in the area.

DO NOT ASSUME SOMEONE ELSE WILL REPORT THE CONDITION.

Natural gas has an excellent safety record, but like all forms of energy, it must be handled properly. If improperly handled, it may cause a hazardous condition such as a fire, explosion or asphyxiation.

We work diligently to ensure pipeline safety through a variety of measures including:

- Design and construction practices.
- Inspection, monitoring, testing, and notification systems and programs.
- Workforce training and qualification.
- Public education programs.

Call before you dig.

Damage to a pipeline due to excavation activities may cause a gas leak and has the potential to ignite.

Before beginning any excavation activity, have all underground utilities marked-out by calling the number shown to the right.



It's the law, and it's for your safety.